

NOTIFICATION OF TENDER ADVERT

Bid Number:SASSA:06-26-ICT-HO

Bid Description: The South African Social Security Agency hereby invites proposals for the appointment of a service provider for the provision of Biometric & IAM (BIAM) System Support and Maintenance for a period of three (03) years.

Name of Institution:South African Social Security Agency

Place where goods, works or services are required:

SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Date Published: 22 July 2026

Closing Date / Time: 13 August 2026 @11:00AM

Enquiries:

Contact Person:Ms. Mogafe Mphahlele

Email: biamsrd2021@sassa.gov.za

Telephone number: 012 400 2634

Where bid documents can be obtained:

Website:<https://etenders.treasury.gov.za/> <https://sassa.gov.za>

Physical Address:Where bids should be delivered:

Physical Address:SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Bidders must submit a physical document through the SASSA Tender Box at the stipulated address (refer to the advert) and are to submit an electronic duplicate via the e-Tender Portal. The content of both the physical and electronic proposals submitted by the bidders must be the same and any discrepancies will lead to disqualification. No cloud-based links, email submissions or externally hosted documents will be accepted.

No Briefing Session

All enquiries, questions and requests for clarification that may arise in relation to this Bid is to be done in writing and addressed to the below email address listed in the Invitation to Bid. biamsrd2021@sassa.gov.za. Refer to TOR page 41 of 43

Bidder to send question/s within 5 days of the advert and SASSA will respond with 7 days of the bid advert. Question and Answers will therefore be uploaded on SASSA website : <https://www.sassa.gov.za>